

Press Release



1 November 2023

Great Portland Estates plc (GPE) senior operational team changes

GPE announces several senior operational team role changes which will enhance the delivery of our market-leading, Customer First approach, as we continue to innovate, further digitise our activities, grow our Flex workspace offer and deliver both great spaces and experiences for our customers. These include:

- Rebecca Bradley's role as Director of Customer Experience & Relationships has been expanded to include leadership of our new Customer Strategy & Insights team. Her responsibilities include the strategic and operational delivery of customer experience across all our spaces, ensuring both strong customer relationship management and retention;
- Simon Rowley has assumed the newly created role of Director of Flex Workspaces, as we focus on growing our Flex offer to more than one million sq ft;
- Jordan McLean has joined GPE in the newly created role of Director of IT, Innovation & Digital Transformation. With over 25 years of experience, Jordan has a proven track record in driving business transformation through digital solutions, including spending 10 years in the retail sector with Morrisons and Asda; and
- Helen Hare's role as Director of Projects has been expanded and now includes responsibility for our Building Surveying and Technical Services teams.

Steven Mew (Customer Experience & Flex Director), David O'Sullivan (Director of Workplace Services) and James Pellatt (Director of Innovation) will be leaving GPE and we would like to thank them for their loyal service and contribution to the organisation and senior leadership team.

Toby Courtauld, Chief Executive, said: *"Our markets are evolving and customers are increasingly discerning. With our clear focus on delivering market-leading customer service in our prime central London spaces, these changes further align our team to ensure we meet our customers' needs. We are pleased to be promoting from within, whilst also welcoming new talent to GPE, and we thank Steven, David and James for their valuable contributions and wish them continued success in their next endeavours."*

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